

24th March 2022

Dear Parent/Guardian,

Over the past few months, we have been working on moving our academies to a new centralised student information system, Arbor. The new system improves the way in which we manage our pupil and parent/guardian data and school admin functions.

As part of the migration, we have experienced unexpected issues with existing communication and payment apps working with the new system.

To solve this issue, we are launching parent/guardian access to Arbor through a web browser and a mobile app.

This will give you access to the information held on your children including access to update contact details and other information. It will also let you communicate with your school through the app and a web browser.

Over the coming weeks, we will also bring payments into Arbor and will be retiring use of MyEd and PlusPay.

Access details for Arbor will be sent out to registered email addresses shortly.

We apologise for any inconvenience caused by this changeover and we thank you for your patience during these improved systems changes.



Will Ottewell

Director of IT

